



Diana Kovačić

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WORK EXPERIENCE

1 AUG 2015 – CURRENT

EDUCATION PROGRAMME COORDINATOR ASSOCIATION ŽMERGO

- Development, organisation and implementation of educational programs, seminars, trainings, conferences, workshops for children, youth and public in the context of environmental, global education in the field of sustainable development.
- Advocacy for development of systematic implementation of global and education on sustainable development in formal and non-formal setting among children and youth.
- Author and editor of educational materials - publications (manuals, brochures etc.)
- Coordinator and mentor of volunteers and students on professional practice during their study.
- Project manager

1 MAR 2023 – CURRENT Rijeka, Croatia

BUSINESS OWNER / DIRECTOR NARATIV, TRAINING, CONSULTATION AND BUSINESS SERVICES

- executive director
- training design and implementation
- writing educational materials (manuals, guides, educational programme, reports etc.)
- facilitation of educational events, conferences, (show) business events ets.

20 JUN 2022 – CURRENT Rijeka, Croatia

FACILITATOR OF CITY OF RIJEKA CITIZEN'S ASSEMBLY FRIEDRICH-EBERT-STIFTUNG

- support to citizens in group discussions and developing recommendations based on citizens opinion to be submitted to the mayor for consideration towards creating local policies aimed at improving the quality of life on local level in the framework of formed Citizens Assembly on the level of municipality (City of Rijeka)
- contributing implementation of first citizens assembly in Croatia as a democratic innovation and an effective way of democratising democracy.

Website <https://vijecegradanarijeke.org/>

15 JUN 2023 – 30 JUN 2023 Braga, Portugal

WEBINAR FACILITATOR (ERASMUS+ FUTURE FOCUSED YOUTH – UKRAINE) AGÊNCIA NACIONAL ERASMUS+ JUVENTUDE/DESPORTO

- promotion of the even
- preparation and facilitation of 4 different working sessions within the webinar
- synthesis and reporting of results
- writing report on the results of the 4 sessions.

10 APR 2023 – 13 APR 2023

EURODESK BALTIC TRAINING / TRAINING DESIGN AND GENERAL FACILITATOR AGENCY FOR INTERNATIONAL YOUTH PROGRAMS OF LATVIA

Training design and general facilitator (co-facilitation), preparation of working materials and reporting in order to provide the Baltic Eurodesk network with networking opportunities and the chance to learn from the experience of other multipliers, develop the multipliers' understanding of how the network operates internationally as well as to introduce the 'Eurodesk competence framework' all with the purpose of raising their competences to deliver activities and services to their targeted groups.

1 JAN 2019 – CURRENT

HEAD OF LOCAL YOUTH INFORMATION CENTRE ASSOCIATION ŽMERGO

- "Green" local youth information centre manager in charge of:
- development, delivery, implementation and evaluation of youth information and counselling activities and services.
- Main editor of monthly youth e-magazine, specialised youth website and accompanying social media.
- Project manager.

1 APR 2015 – CURRENT

TRAINING DESIGNER / TRAINER / FACILITATOR / QL EVALUATOR AGENCY FOR MOBILITY AND EU PROGRAMMES

- EURODESK national network trainer
- member of pool of trainers (TCA, NET)
- Erasmus+ / ESC quality label evaluator

Website <https://en.ampeu.hr/#about-us>

1 APR 2015 – CURRENT

TRAINING DESIGNER / TRAINER / (VIRTUAL) FACILITATOR / QTP DESIGNER EURODESK BRUSSELS LINK - EBL

Member of International team for development of The Eurodesk Qualifying Training Programme (2015 - ...)

- Development of modules of Eurodesk Qualifying Training Programme in order to reach stronger quality standards for the services delivered by multipliers
- Update of Module 3 within the QTP (in 2023)

Designer and facilitator of International seminar for EURODESK multipliers and national coordinators

- Development and realization of educational program of international event specially designed for professional training and networking of 85 EURODESK multipliers and national coordinator

Training designer and trainer of (online) Virtual Facilitation Training (May 2021)

TSO designer and facilitator of a session on Greening Youth Information practices on (online) EBL Network Meeting (October 2021)

TSO designer and facilitator of Estonian (online) ED Network Meeting (December 2021)

TSO designer and facilitator of a session on Digital waste on (online) EBL webinar (December 2021)

Website <https://eurodesk.eu/about/>

1 JUN 2014 – 1 JUL 2015

MEMBER OF NATIONAL WORKING GROUP FOR STRUCTURAL DIALOG / GOVERNING BOARD MEMBER CROATIAN NATIONAL NETWORK OF YOUTH INFORMATION CENTRES

Advocacy and participation in the development of national and European youth policy

Cooperation with Ministry of Social Affairs and Youth in the field of national and EU youth policies

Active participation in the European Youth Conference:

- 4 – 6/5/2015 (Bruxelles, Belgium within European Youth Week)
- 23 – 27/3/2015 (Riga, Latvia)
- 12 – 15/10/2014 (Roma, Italy)

Advocacy and development of the system and improvement of national youth information services, participation in the development of national and European youth policy in the field of youth information

Website <https://zajednica-icm.hr/>

1 FEB 2015 – 24 FEB 2015

FACILITATOR OF A NATIONAL YOUTH CONFERENCE IN THE FRAMEWORK OF STRUCTURAL DIALOG CROATIAN YOUTH COUNCIL

Programme design and facilitation of the (structural dialog) national conference

Website <https://mmh.hr/>

14 JUN 2014 – 19 JUN 2014

GENERAL RAPPOREUR OF SUMMER UNIVERSITY ON YOUTH INFORMATION AND COUNSELLING ERYICA - EUROPEAN YOUTH INFORMATION AND COUNSELLING AGENCY

Compilation of report with conclusions of guest speakers' presentations, lectures and workshops results held by relevant international experts in the field of youth information and counselling, youth policy and decision makers associated with youth.

Producing extensive material on development and promotion of youth information and counselling services from over 34 countries in Africa and Europe.

Publication is consisted of four areas: youth information today, informing young people as an effective tool for the creation and development of youth policies; gathering evidence and presentation of best practice regarding impact on youth policy and youth information on lives of youth; the future of youth information improving the provision of youth information and counselling; recognition of its importance.

Website <https://www.eryica.org/>

1 MAY 2012 – 31 JUL 2015

REGIONAL YOUTH INFORMATION CENTRE RIJEKA ASSISTANT REGIONAL YOUTH INFORMATION CENTRE RIJEKA – UMKI

- Project management (writing project proposals and implementing projects)
- Cooperation with local, regional government, educational institutions in local and regional community; organisations, institutions that work with/for children, youngsters and their families,
- Active contribution to youth policies, facilitation of local youth conferences (structured dialogue)
- Non - formal education for youth and youth workers (organisation and implementation of workshops, seminars and conferences)
- Administration of youth web portal, community management (Facebook, Twitter, YouTube...)
- Public relations.

1 MAR 2009 – APR 2012

HEAD OF MEDIATION CENTRE RIJEKA FORUM FOR FREEDOM IN EDUCATION

- Coordinating projects, writing project proposals
- Cooperation with schools and educational institutions in local and regional community; organisations, institutions that work with/for children, youngsters and families
- Organisation and realisation of seminars in mediation (trainings for school and peer mediators)
- Project coordinator of "Key for Peace - Education for Peace" financed by Jolie-Pitt Foundation
- Public relations.

18 APR 2008 – 1 MAR 2009

PRIMARY SCHOOL GEOGRAPHY TEACHER ELEMENTARY SCHOOL "CENTRE"

- Teaching Geography to students
- Conducting a 7th grade class as a class master.

● EDUCATION AND TRAINING

4 SEP 2023 – CURRENT Rimske Toplice, Slovenia

INTERNATIONAL TRAINING OF TRAINERS MOVIT (Slovenian National Agency of the EU Programmes Erasmus+ & European Solidarity Corps)

Website <http://www.movit.si/>

22 FEB 2021 – 5 MAR 2021

ACTIVE CITIZENS YOUTH LEADERS TRAINING (TRAINING FOR TRAINERS) British Council

Mastered knowledge and skills about youth leadership and mentoring support for the implementation of local youth actions in the community, through the following topics:

- a. Adaptation and resilience: Helping people, economies and the environment to adapt and prepare for the impacts of climate change.
- b. Nature: Protection of ecosystems, protection of natural habitats and keeping their carbon out of the atmosphere.

Support for young people to participate in the 26th UN Conference on Climate Change (The 2021 United Nations Climate Change Conference - COP26)

24 SEP 2016 – 25 SEP 2016

SCHOOL OF SUSTAINABLE DEVELOPMENT Association EU club

Gained knowledge and experience on topics related to sustainable development, not only from the environment, but also from the economic and social aspects of sustainable development. Education offered space for discussion, presentation of examples of good practice and development of youth projects in response to specific micro problems of the local community through a combination of interactive workshops and field work.

31 AUG 2015 – 25 SEP 2015

GLOBAL EDUCATION – HUMAN RIGHT MODULE (ONLINE TRAINING) The Network University / North – South Centre (European commission, Council of Europe)

Acquired knowledge and skills of Global education, Human rights (theoretical part) and Human Rights Education

14 MAY 2014 – 18 MAY 2014

INTERNATIONAL TRAINING ON YOUTH INFORMATION AND COUNSELLING European Youth Information and Counselling Agency – ERYICA (EU)

Exchange of knowledge with aim to develop qualification program regarding youth information and counselling services for young people across Europe, as well as the capacity of experts to provide youth information and consultation services and educate trainers of ERYICA's educational programs.

26 MAR 2014 – 29 MAR 2014

INTERNATIONAL TRAINING ON YOUTH INFORMATION AND COUNSELLING Yong & Van Zin (association)

Gaining knowledge on how informing young people can increase well-being and active participation of youth, empower them for participation; interest of young people to influence youth policy (youth participation); Study visit to examples of good practice within three organisations working with young people; exploring specific complex designed for comprehensive youth work through information, counselling and related services.

25 NOV 2013 – 1 DEC 2013

YINTRO TRAINING (YOUTH INFORMATION) European Youth Information and Counselling Agency – ERYICA (EU)

Principles of youth information (key concepts, principles); Youth Information Development; Structures of youth information; Informing young people in practice (identifying information needs of youth, searching for information and in amelioration of information) Selection of quality information; Creating products for youth information; How to give information to young people, Interventions, Skills of YIW (youth

information worker) Attitudes and values YIW; Lifelong learning and development YIW (monitoring, evaluation, networking, promotion of products and services information and counselling, self-evaluation)

8 NOV 2012 – 11 NOV 2012

“LET’S DO IT WORLD – WORLD CLEANUP DAY” EDUCATIONAL GLOBAL CONFERENCE Let's Do It! Foundation

Experienced workshops, presentation of best practices, projects, solutions, public initiatives aimed at reducing the negative impact on the environment and taken in the countries-participants of the conference;

Participated in the collaborative search for the future in an interactive way (Open Space, World Cafe, Future Search) «What are we to do next? How to integrate participants efforts to make a breakthrough?»

22 JUL 2012 – 31 JUL 2012

5TH POST-YUGOSLAV INTERNATIONAL PEACE ACADEMY “STRATEGIC PEACE BUILDING” Peace Academy Foundation (Sarajevo, BIH)

Course explored the challenges and dilemmas of peace-building in contemporary protracted and violent conflict.

Focus was on learning how to:

- a) understand the meaning of being strategic in the midst of conflict,
- b) develop a strategic plan for coordinating the peacebuilding work of multiple actors and stakeholders, and
- c) create and sustain a network of partners for building peace in a specific location

Guest trainer: Jayne Docherty, Eastern Mennonite University, USA)

12 SEP 2010 – 17 SEP 2010

INTERNATIONAL TRAINING ON MEDIATION SALTO (CDRC), Movilitás National Youth Service / Youth In Action / National Agency (Hungary)

- understanding cultural diversity, influence of stereotypes, prejudices norms and values in one’s culture
- discrimination - Inclusion/Exclusion
- intercultural competences

27 JUN 2010 – 6 JUL 2010

INTERNATIONAL SUMMER SCHOOL “EMERGING LEADERS FOR A NEW POLICY ERA: EDUCATIONAL LEADERSHIP IN TRANSITIONING SOCIETIES” Network of Education Policy Centres

- Examining Existing Linkages between Policy and Education in Transition Countries
- Leadership in Policymaking for a New Era (Dr. Cathryn Magno)
- Leading educational change through contemporary global crises (Dr. Michael Apple)
- Visionary leadership, Democratising education, Effective decision-making (Dr. Lystra Richardson)

29 MAY 2009 – 30 MAY 2009

NATIONAL SEMINAR “STREET LAW / ANTI-CORRUPTION EDUCATION IN SCHOOLS” Forum for Freedom in Education (Non-profit organisation)

Acquired knowledge about human rights and the principles of democratic functioning of society
Adopted communication and social skills that lead to the democratisation of relations and society
Informed on historical, ethical and psychological context of the phenomenon of corruption (education aimed at strengthening the development prospects of our country and society)

25 MAR 2009 – 29 MAR 2009

ADVANCED NATIONAL SEMINAR ON SCHOOL MEDIATION Forum for Freedom in Education (Non-profit organisation)

- mediator skills
- communication skills for non-violent conflict resolution
- implementation of mediation in work with children and young people

Gained basic mediator skills and communication skills for non-violent conflict resolution

17 JUL 2001 – 18 SEP 2007 Rijeka, Croatia

MASTER OF PRIMARY EDUCATION Faculty of Teacher Education (University of Rijeka)

Address Sveučilišna avenija 6, 5100, Rijeka, Croatia | **Website** <https://www.ufri.uniri.hr/hr/>

● LANGUAGE SKILLS

Mother tongue(s): **CROATIAN**

Other language(s):

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken production	Spoken interaction	
ENGLISH	C2	C2	C2	C2	C2
GERMAN	A2	A2	A2	A2	A1
FRENCH	A1	A1	A1	A1	A1
ITALIAN	A2	B2	A1	A2	A1

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

● DIGITAL SKILLS

Microsoft Office | Google Drive | Microsoft Word | Facebook | Microsoft Powerpoint | Social Media | Instagram | Zoom | LinkedIn | Gmail | Google Docs | Skype | Internet user | Microsoft Excel | WhatsApp | Power Point | Efficient multi-tasking

● ADDITIONAL INFORMATION

COMMUNICATION AND INTERPERSONAL SKILLS

Active listening / non-violent communication / problem solving abilities

- Good listener and communicator
- Empathic listener
- Conflict resolution
- Active listening
- Problem-solving
- Presenting
- Positive thinking
- Friendly
- Teamwork
- Leadership
- Cross cultural skills

MANAGEMENT AND LEADERSHIP SKILLS

Seeing the bigger picture and making it happen in cost-benefit style

- Team-work oriented
- Leadership
- Decision-making
- Analytical skills
- Strategic Planning
- Detail-Oriented
- Research and analytical skills
- Good time management

- Flexibility
- Ability to Work Under Pressure
- Excellent organisational planning and solving problems in short time
- Efficient multi-tasking
- Responsibility

VOLUNTEERING

2013 – CURRENT Rijeka, Croatia

Coordinator of a Community Supported Agriculture Group

- Coordinating food suppliers
- Communication with members of the group
- Organising group meetings
- Initiator and coordinator of a local farmers market.

2005 – 2015 Opatija, Croatia

Volunteer in an environmental organisation

- Conducting environmental workshops for children and students
- Local coordinator for "Let's do it world – world CleanUp", national environmental volunteering campaign

PUBLICATIONS

[A guide to organic school gardens: how to establish them, use them for global education and more \(co-author\)](#)

– 2022

Guide provides support to all those who want to implement a school garden project in educational institutions, improve existing projects, inspire and enrich them with innovative activities aimed at including wider community, always underlining that the school garden is more than a topic of one teaching subject. Content wise, guide is focused on the school garden project step by step enriched with ideas on socially responsible school garden projects in function of developing solidary community, the Guide is intended for schools (but also to kindergartens and student dormitories) giving the opportunity to learn about themselves, plants and global world, preparing generations for the circumstances that await in future life experiences.

The guide was created as part of the project "Don't environmentalize! - sustainable development in practice" carried out by the Žmergo Association in partnership with five primary schools with the financial support of the Ministry of Science and education through grants in the field of non-institutional upbringing and education of children and young people in the 2021/2022 school year.

[Global education manual for teachers: Eat locally, think globally! \(co-author\)](#) – 2015

Manual is developed and published within 3-year EU project in cooperation with relevant experts in global education from 13 EU and 2 African partnering countries. It is created to be an ally in introducing numerous topics related to global challenges to be addressed with students in primary and secondary schools, but also their families, offering various innovative methods of work in order to better prepare them for an active contribution to the global community.

It is consisted of theoretical part about global education, global education activities with students as inspiring examples of good practices and 12 detailed global learning units on the topics related to food to be implemented with students.

[Manual for the development of the practice of democratic dialogue between young people and decision makers "Let the local voices heard!" \(editor\)](#)

– 2015

Publication was produced with the financial support of the European Commission developed for representatives of local and regional government who work with young people and make decisions that concern youth. It is also intended for young people, as well as those supporting (organised) young people who want to get involved in development of their local community.

Link [https://www.researchgate.net/publication/](https://www.researchgate.net/publication/281714739_Prirucnik_za_razvoj_prakse_demokratskog_dijaloga_izmedu_mladih_i_donosioca_polickih_odluka_Neka_se_lokalni_glasovi)

[281714739_Prirucnik_za_razvoj_prakse_demokratskog_dijaloga_izmedu_mladih_i_donosioca_polickih_odluka_Neka_se_lokalni_glasovi](https://www.researchgate.net/publication/281714739_Prirucnik_za_razvoj_prakse_demokratskog_dijaloga_izmedu_mladih_i_donosioca_polickih_odluka_Neka_se_lokalni_glasovi)

Manual "Book of good ideas - school projects for the development of a culture of peace, cooperation and unity" (expert contributor)

– 2015

Manual is a source of ideas for all those who do volunteer projects with children and young people and for those who would like to start it. It also collects innovative and creative ideas of children and young people.

It was created in order to collect examples of good practice of schools and organisations in one place they work with children and young people on the noble goals of building peace, dialogue, tolerance, and cooperation and better quality of community.

Report of the 2014 Summer University on Youth Information and Counselling (co-author and editor)

– 2014

Report summarises the conclusions of 5 intense days of thoughts, experiences, recommendations and work of 24 speakers and 2 guests, 6 facilitators, 12 trainers, 15 workshops, 24 discussion groups, 4 evening events with 120 participants during unique event of the SUYIC (Summer University on Youth Information and Counselling) organised in Braga (Portugal) in 2014 with the support from the Youth in Action Programme of the European Commission and from the Council of Europe, in the framework of the Partnership between the Council of Europe and ERYICA, in partnership with the Portuguese National Youth Council, the Portuguese Institute for Sport and Youth, the Municipality of Braga and the GNRation Centre – Bracara Augusta Foundation.

Manual "Start the change: how to organise and implement volunteer projects in the local community with the aim of empowering children and young people" (co-author)

– 2012

Manual developed within EU project aimed to support experts working with children and youth to organise and implement volunteer projects in the local community with the aim of empowering children and young people.

PROJECTS

Local level 1. Izrada Programa za mlade Grada Poreča / Local youth programme of City of Poreč, 2013., Grad Poreč

2. Neka se lokalni glasovi čuju, 2014., Primorsko-goranska županija

3. Street art Novi karneval, 2014., Primorsko-goranska županija

4. Održivost u praksi, 2015., Grad Opatija

5. Žmergov ekološki centar, 2016. - , Grad Opatija

6. Jedi lokalno, misli globalno, 2016., Općina Matulji

7. Mediteran u malom, 2017., Grad Rijeka

8. Izrada Lokalnog programa za mlade Grada Opatije / Local youth programme of City of Opatija, 2018., Grad Opatija

9. Jedi, misli, čisti, 2018., Općina Matulji

10. Jedi, misli, čisti, 2018., Grad Kastav

11. Žmergov lokalni info-centar za mlade, 2018. - , Grad Opatija

12. Tanjur pun dobrote, 2018., Primorsko-goranska županija

13. Otpad uredi, kune uštedi, 2018., Grad Crikvenica (Kohezijski fond)

14. Kastav-grad sa stavom, 2019. Grad Kastav (Kohezijski fond)

15. Stori po svoju, 2021.-2023., Općina Kostrena (Europski socijalni fond)

National level 1. Nešto poduzmi i za sebe se zauzmi, 2012., Ministarstvo socijalne politike i mladih

2. Regionalni info-centar za mlade Rijeka, 2013.-2015., Ministarstvo socijalne politike i mladih

3. Snaga tolerancije – sprečavanje korupcije i nasilja u sportu, 2013., Ministarstvo socijalne politike i mladih

4. Zelena čistka, 2012.-

5. Institucionalna podrška stabilizaciji i/ili razvoju udruge 2015., Nacionalna zaklada za razvoj civilnog društva

6. I nas se pita (strukturirani dijalog), 2014., Ministarstvo socijalne politike i mladih

7. Neka se dobri glasovi čuju (dislajkam mržnji), 2014. Ministarstvo socijalne politike i mladih

8. Jedi lokalno, misli globalno, 2016., Ministarstvo znanosti i obrazovanja

9. Liburnijski kolaž, 2016., Ministarstvo za demografiju, obitelj, mlade i socijalnu politiku

10. Tanjur pun dobrote, 2018. Ministarstvo znanosti i obrazovanja

11. Lokalni program za mlade Grada Opatije #lpzm, 2018., Ministarstvo za demografiju, obitelj, mlade i socijalnu politiku

12. Ne okolišaj, 2021.-2023., Ministarstvo znanosti i obrazovanja

13. Žmergov lokalni info-centar za mlade – ŽLICA, Središnji državni ured za demografiju i mlade, 2022. - 2023.

- EU level 1.** Možemo to riješiti – Medijacijom prema kulturi demokratske komunikacije i rješavanja sukoba; 2011.-2013., Phare 2006
2. Ključ za mir – odgoj za mir; 2012., Jolie-Pitt fondacija
3. Pokreni promjenu! Volontiranje mladih za izgradnju kulture mira; 2013.-2015., EU
4. Neka se lokalni glasovi čuju!, 2012.-2015., Youth in Action/Erasmus+
5. Nove mogućnosti – veći izgledi za zapošljavanje nezaposlenih mladih, 2015.-2016., IPA
6. [Claustra – Kameni branici Rimskog Carstva](#) (2014-2015.)
7. EAThink2015. – Global Learning for Change in EYD2015 and Beyond: European Youth Engagement from School Gardens to Sustainable Food Systems. – Globalno učenje za promjene u EGR2015 i nakon: Europski angažman mladih od školskih vrtova do održivih prehrambenih sustava., 2015.-2017., EuropeAID
8. Otpad uredi, kune uštedi, 2018.-2019., Kohezijski fond, Grad Crikvenica
9. KaSTAV, Grad sa stavom, 2018.-2020., Kohezijski fond, Grad Kastav
10. Izobrazno-informativne aktivnosti o održivom gospodarenju otpadom, 2018.-2020., Kohezijski fond, Grad Rijeka
11. EPK – Rijeka 2020 (pravac 27 susjedstava, Udruga Žmergo nositelj susjedstva), 2020.
12. DOM (Djeca održavaju more) čistoga FLAG-a, Europski fond za pomorstvo i ribarstvo, 2021.-2022.
13. Community-based action for a green transition (CO-GREEN), EU programme Citizens, Equality, Rights and Values (CERV)., 2022.-2024.

CREATIVE WORKS

Artistic expression

- Music: professional singing carrier in chorus Putokazi, 1998. - 2004), composing ethno music
- Contemporary dance (Space+, "Koraki", Studio Adapter, 2000. →); tap dance, mime
- Croatian traditional dances (finished 4 years of folkloric school - The Croatian Heritage Foundation);
- Writing (columns, critiques, blog, short stories, tales, poetry, songs)
- Sawing

DRIVING LICENCE

Driving Licence: B