



Education and Culture DG

Lifelong Learning Programme



NGO FORMARE STUDIA
has the pleasure to invite you to the International Workshop on
“Quality management in adult education”

2-7 MAY 2011
IASI, ROMANIA

If you are an adult learner interested in learning about quality in education and sharing your experience with others we invite you to apply!

Target Group:

- members of adult educational organization: managers, trainers, responsible with quality assurance, responsible with educational programs;
- adult education advisers and committee members;
- adult learners interested in quality management in adult education.

Participants from **ALL EU COUNTRIES, Iceland, Liechtenstein, Norway and TURKEY** are invited to apply. In addition, participants from the host country, Romania, are also welcomed to apply and participate, but they cannot receive financial support.

Language:

- The working language is English. The participants are expected to be able to work in English
- Please note that prior to the arrival, each participant will have to send a presentation, small project in preparation of the seminar, in the working language of the workshop.

Themes of discussion:

- *Quality management systems - Fundamentals and vocabulary*
- *The most common quality evaluation models (EFQM, ISO, ServQual) applied to the evaluation of adult educational organization, EXPERO model of excellence in education, the approach of the European Foundation for Quality Management (EFQM) Model*
- *What relationship is there between management and quality?*
- *How is quality in education measured in different countries? How do the changes in the concept of quality affect your country's education practices?*

- *How to keep the educational offer updated and adapt it to the new regulations and demands*
- *Guidelines for performance improvement*

Main activities:

- Lectures, presentations, group discussions, study visit and brainstorming activities
- Presentation of good practices in quality management implementation in participant's organization
- Participation at an annual Conference that FORMARE STUDIA organizes annually on the theme of quality in education, formal and nonformal education.

We expect you to participate in the whole training! We also expect you, upon your return home, to share the knowledge gained with at least 5 other people through of an informal meeting

Workshop Expenses : There is no participation fee. Accommodation and food is provided by the organisers. Please note that the travel expenses from your departure city to Iasi, will be reimbursed within the limit of 398 EUR based on the least expensive airfare.

Application deadline: 1 February 2011. Please send the application form duly completed and signed by email at hpartenie@formarestudia.ro

The applicants that are selected will send the application form in original by post at the address: **NGO Formare Studia, 8A Martha Street, Iasi, 700374, Romania.**

Early application in encouraged.

For any other information or details please contact us at: hpartenie@formarestudia.ro

Contact person: **Doina Partenie**

Details about the organizer of this workshop:

The NGO „Formare Studia” Association was founded in October 2007 with the purpose to support the persons with special needs in education, encouraging lifelong learning and supplying professional training programs. The organisation aims at supporting people with special needs in gaining access to education and integrates better in the society, motivating young people and adults to involve in learning activities, volunteer activities in order to gain knowledge, help the community and gain new skills.

Until now it has the authorisation from the Romanian Ministry of Education to organize the following specialisation courses: ***Auditor of the Quality, Trainer, Professional Competences Evaluator; Mentor, Project Manager.*** The courses have generally duration of 68 hours and the participants to these courses receive a certificate recognized by the Ministry of Education and the Ministry of Labour and Family.

We look forward to meeting you!