

# URBAN SOLUTIONS SEMINAR

Birmingham, UK

29 May - 02 June 2012

## Participants' Evaluation



SALTO-YOUTH  
INCLUSION  
RESOURCE CENTRE



Education and Culture



Education and Culture

'Youth in Action' Programme

SALTO-YOUTH  
CULTURAL DIVERSITY  
RESOURCE CENTRE



Education and Culture



Fundacja Rozwoju Systemu Edukacji

# EVALUATION QUESTIONNAIRE

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The last day of the "Urban Solutions Seminar", participants were asked to evaluate how they assess their knowledge, skills and attitudes in relation to the social challenges and youth work in disadvantaged (sub)urban areas, before the seminar and at the end of the seminar.

30 participants (there were 33 in total) filled out "pre & post" evaluation questionnaire.

Scale used:

**1** - no/very few/poor

**6** - yes/detailed/fully/very good

On the diagrams:

**X** = score 1- 6 given by the participants,

**Y** = the number of participants who marked that score

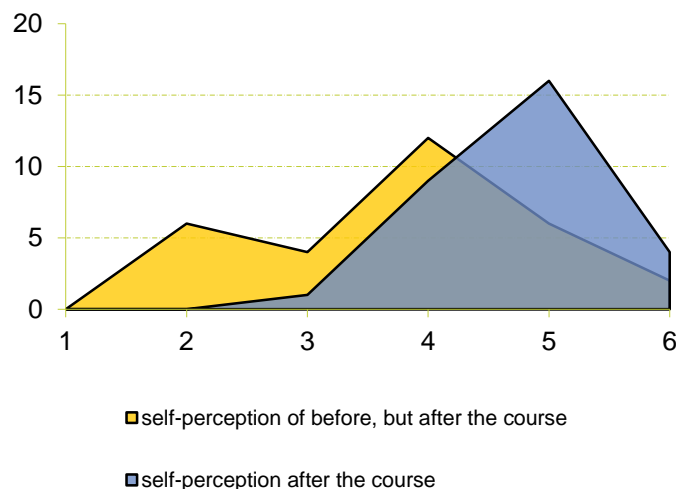
**Yellow colour** - is the score participants gave for their level prior, but after the course

**Blue colour** - is the score participants gave for their level at the end of the course.

## RESULTS

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### 1. How good is your knowledge about the main challenges for young people in disadvantaged (sub)urban areas?



**Average before: 3,80**

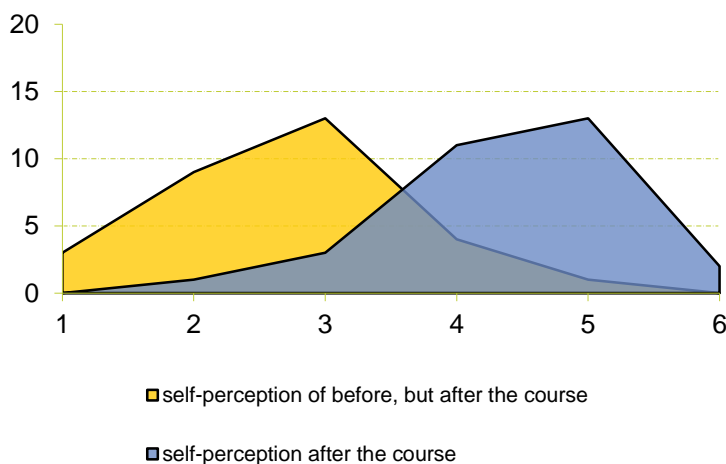
**Average after: 4,77**

**Average change: 0,97**

Evaluation shows that level of the (perception of the own) prior knowledge of challenges in disadvantage (sub)urban areas, was already very high (average: 3,80) but still was increased in the group.



**2. How good is your knowledge of different (sub)urban realities and youth work interventions in cities across Europe?**



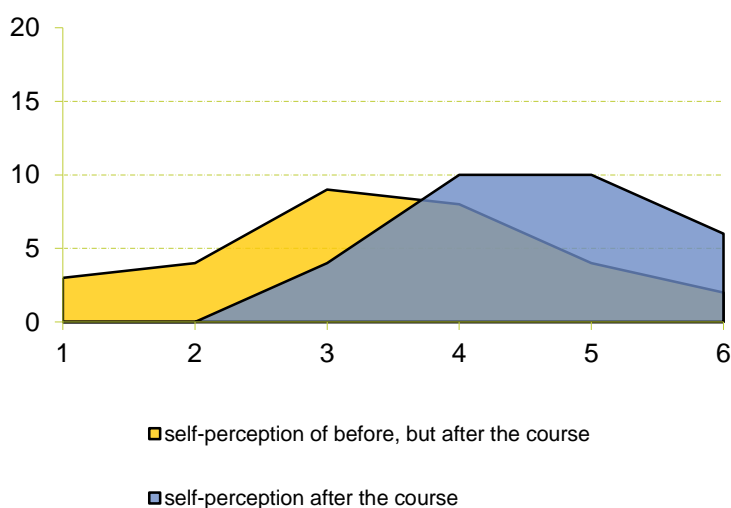
**Average before: 2,70**

**Average after: 4,40**

**Average change: 1,70**

The groups' cultural diversity (participants came from 19 different countries), showcasing and sharing of good and less successful practices, helped to make a big change in the participants' knowledge on different (sub)urban realities and approaches.

**3. How confident are you to cooperate with different stakeholders to address urban challenges?**



**Average before: 3,40**

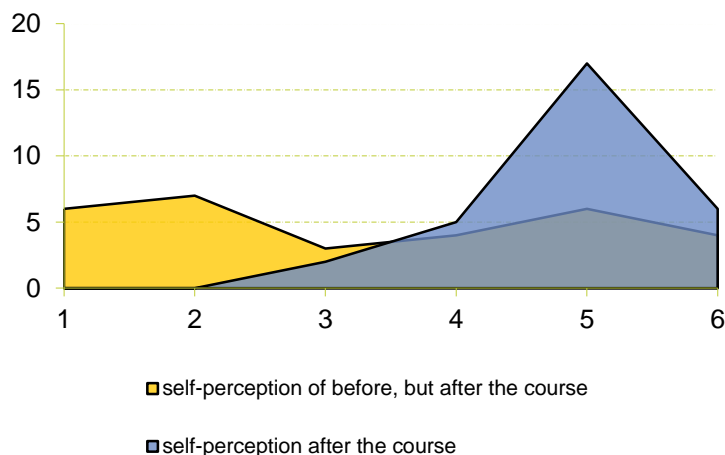
**Average after: 4,60**

**Average change: 1,20**

The seminar brought together a truly multi—faceted group (police, teachers, artists, youth workers, social workers, architects, researchers...) and participants had opportunity to work with stakeholders they do not usually have a chance to meet.



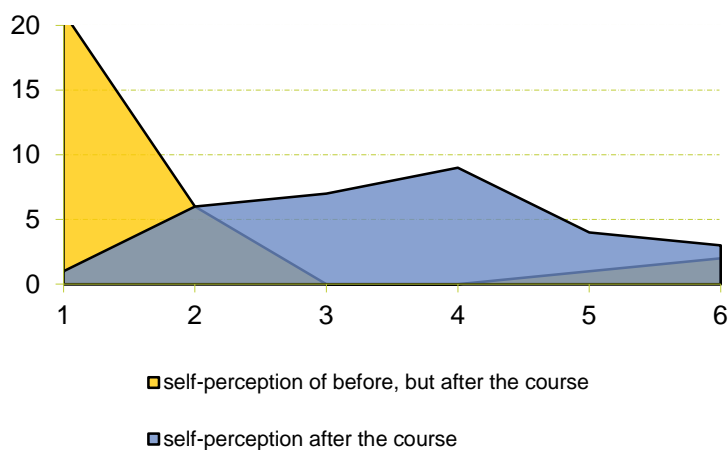
**How familiar are you with the Youth in Action programme (and other funding sources) which can be used for urban youth (work) interventions?**



**Average before: 3,30      Average after: 4,90      Average change: 1,60**

According to participants, their knowledge of the possibilities within Youth in Action Programme increased significant, especially of those stakeholders who are not "usual Youth in Action suspects", like police officers, researchers...

**4. How familiar are you with the local reality in Birmingham and their local good practices?**



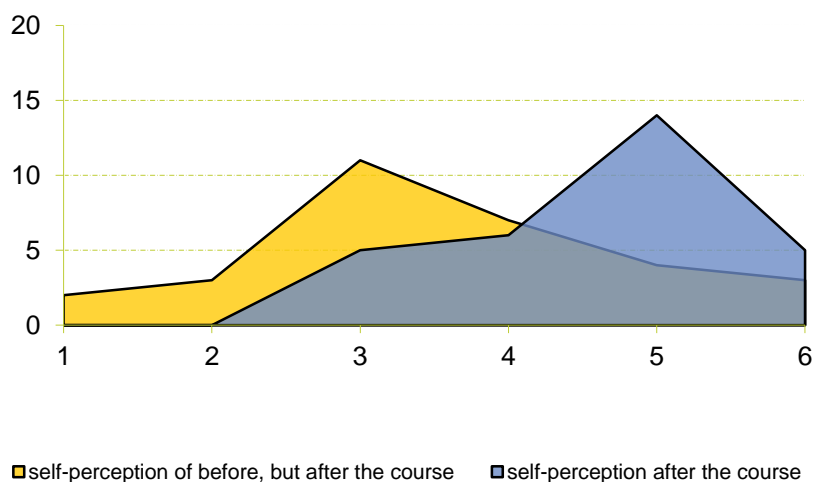
**Average before: 1,67      Average after: 3,60      Average change: 1,93**

Participants stated that their prior knowledge of the local reality in Birmingham was generally very low, but thanks to project visits, guest speakers, dinners out in the social/charity restaurants, it increased the most (average change: 1,93).

Quote from a participant: *"Now I know Birmingham is a multicultural, multilingual, multinational city, with a big unemployment and with a wonderful net of youth work".*



**5. How aware are you of the potential and the limits of youth work in urban areas?**

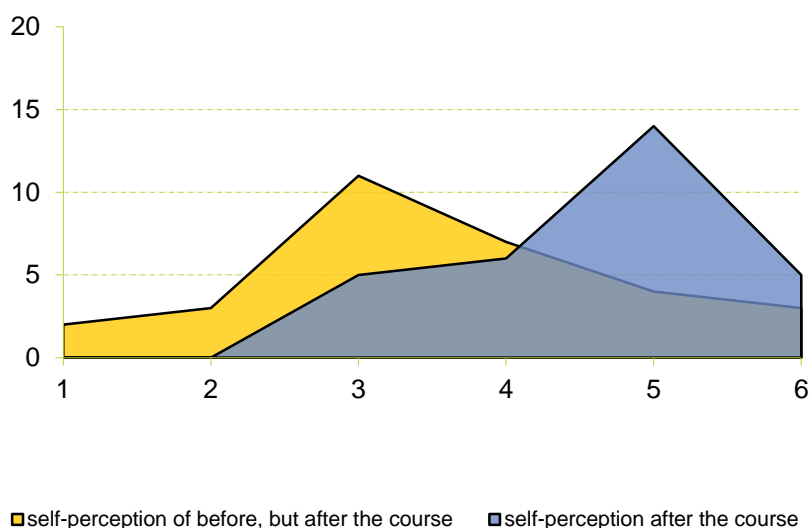


**Average before: 3,57**

**Average after: 4,63**

**Average change: 1,07**

**6. How motivated are you to develop future youth work initiatives in (sub)urban areas?**



**Average before: 3,57**

**Average after: 4,63**

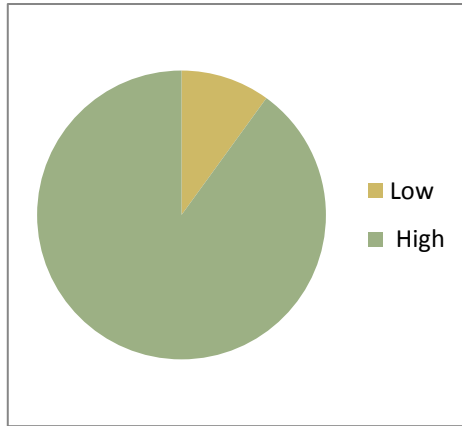
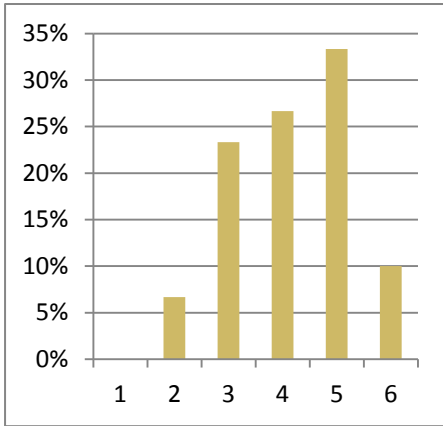
**Average change: 1,07**

No matter participants were highly motivated to develop new youth projects in (sub)urban areas before the seminar, their motivation significantly increased by the end of it.

**7. Was Urban Solutions a success for you?**

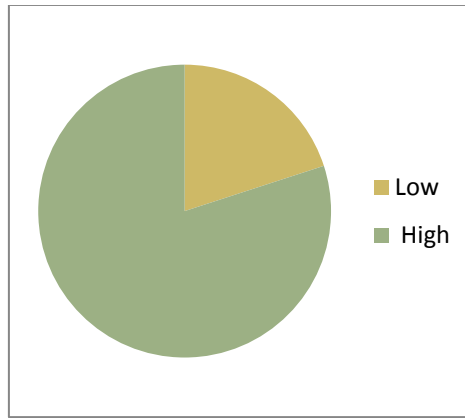
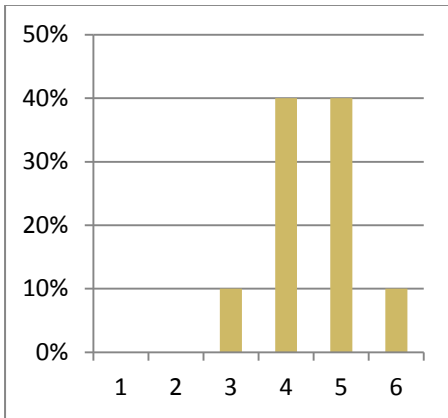
In the opinion of the participants, "Urban Solutions Seminar" was a **success** – that is at least what 70% of the participants put in their evaluation forms.





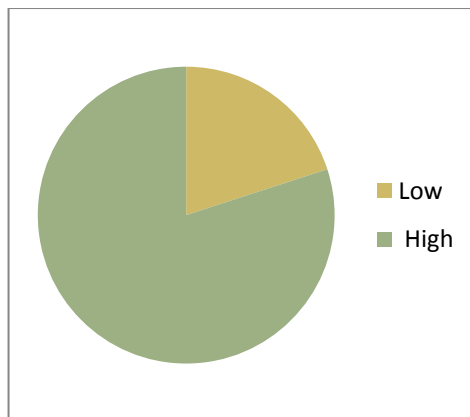
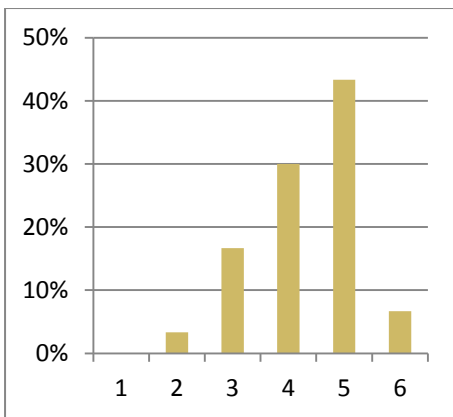
### Space for sharing

**90%** of respondents said they **had all the time space to share their experiences** with other participants during the seminar.



### Learning from others

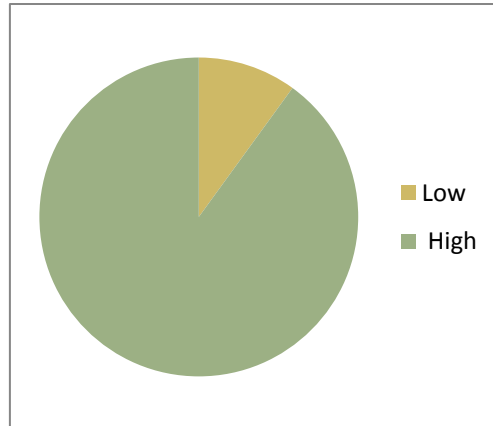
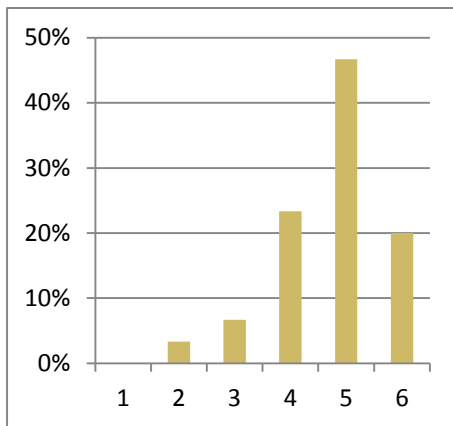
**80%** learned from other participants during the seminar.



### Organisation of the seminar

Last but not least, **the facilitators and staff get a big compliment from the participants**, as a large majority of participants (90%) gave top marks to the organisers.





**... And some of the most important issues, ideas, methods that Urban Solutions participants took home:**

- *How to motivate, develop skills and future of youth. The football can do miracles. **Never give up, be patient and caring!***
- *New ideas and methods, contacts in EU, new perspective on the youth in Europe.*
- *Very inspiring, networking will help to develop projects, good attitude.*
- **Small interventions = better impact**, importance of the public space and HR approach...
- *Try to get more money from EU for exchanges and initiative, job shadowing, all in one house.*
- **Step by step approach** can be successful, exchange, the fishbowl discussion.
- *Study visit idea, funding opportunities, inclusion, dialogue.*
- *Different perspectives, both bottom up and top to bottom, the reality of the streets from EU, problems with funding.*
- *The website/blog was a great idea.*
- **Role of youth work is very important for urban solutions**, local reality, **YIA program is very useful to get funding.**
- *Contacts, better understanding of practice in Birmingham.*
- **Successful (youth) work is only possible if the person is passionate and empathetic.**
- *Cooperation of stakeholders, youth work programs and rules, investment in youth.*
- **Take it to the streets:** ex. table soccer, the Finish model, police vs youth, gather exchange methods.
- *How to maximize youth participation, awareness of YIA, potential for partnerships in Europe.*
- *Ideas for funding, new contacts, reach policy makers to work more efficiently.*
- **Everywhere we face the same problems.**
- *The Co-operation with NGO, how to reach disadvantaged youth, other countries experiences.*